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|  |  | TOM  Cheng  Data Scientist/Analyst |
| profile I am an open-minded individual who has a wide variety of experiences, started with U.S. Army, then moved to food-and-drink industry as a small entrepreneur. Now moving towards data science/analyst. To learn more about me, please feel free to visit my  [**LinkedIn**](https://www.linkedin.com/in/tom-hunagyi-cheng/)  [**GitHub (Time Series)**](https://github.com/tc18fwd/SpringBoard/blob/master/Capstone%20Two/Capstone%202%20Finalized%20Codes.ipynb) Contact PHONE:  650-240-6147  EMAIL:  TomHCheng@gmail.com Hobbies Badminton  Cooking  Strategy Games Skills  * MS Excel & Power Point * Python, SQL * Data Visualization * Sales Forecast * Bilingual: English and Chinese-Mandarin |  | EDUCATIONSan Jose State University 06/2012 – 09/2013  Bachelor of Arts Degree in Psychology SpringBoard Data Science Career Track 05/2020 – 01/2021  500+ hours of intensive online curriculum WORK EXPERIENCEJia Chen Contracting Company *Translator* 2018–Current (Per Diem)   * Help translating English to Chinese/Chinese to English for the company  Super Cue Cafe *Co-Owner/Corporate Manager* 2013–2018   * **Opened all 5 store locations** - Interviewed, hired, and trained all starting staff members. Designed the lay out of the store for efficient traffic flow * **Manage 3** co-owned **store** **locations** * Written all **forms**, **policies** and **SOP** for the corporate * **Forecasts** **sales** to **inventory** and **staff** efficiently. * **Analyzed** the **product** **sales** to decide which items to keep, replace, refine, and/or promote to generate more revenue. * Worked with drink industry professional to help create new seasonal items * Inventory and order for all stores * Equipment maintenance, and maintenance trainer. * Verified all staff member’s work hours and properly allocate tips * Accounted all cash - sales and deposits * Stores managed by me had **revenues increased** from 5~20% (Year-to-Year)  Ocha Tea Café *Store Manager* 2008–2012   * Worked directly with the CEO to make important financial decisions for the store * Interviewed, trained, and supervised all employees * Ordered and coordinated supplies for the store * Provided time and cost-efficient work schedules and reviewed time cards * Handled customer complaints * Performed cash-related functions, including preparing revenue spreadsheets for the CEO and, accounts payables.  Starbucks *Barista* 2006–2008   * Handled cash transactions with 100% accuracy * Provided excellence customer service * Maintained store cleanliness * Learnt all drinks recipe within one week  U.S. Army *92A Automated Logistical Supply Specialist* 2003–2006   * Earned early promotion from Private Frist Class to Specialist (only available for top 2% of the soldiers within that rank) * Passed all tests and trainings the first try * Operated the Standard Army Retail Supply System (SARSS II) efficiently (Same warehouse system in Wallmart) * Trained overseas for two years in South Korea * Honorably discharged with 4 years of G.I. Bill benefits |
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